

XactView Module User Guide

Overview

The XactView module provides an easy-to-use GUI for editing the XactView server settings on your PBX. In general, XactView is purchased with the PBX, and you won't need to change these settings from default. However, this module provides some troubleshooting tools that are handy if you encounter issues.

Logging In

- On the top menu click **Admin**
- In the drop down click **XactView**

Usage

Server

Server

Connected:  **YES**
Version:  3.0.2.1468 build 1468

Status








Displays if XactView is running.

Version

Displays the XactView version.

License

License

Licensed To:  Pulsar360, Inc.
Serial Key:  xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
Type:  TRIAL
Expiration Date:  07/31/2014
PBX Connections:  1
Queues:  10
Licensed Users:  100
Activate:  [Activate](#)

Licensed To

Organization the instance is licensed to.

Serial Key

License Serial Key

Type

License Type

Expiration Date

When the license expires

PBX Connections

How many PBXs may connect to this instance

Queues

How many queues may use this instance

Licensed Users

How many users may use this instance

Activate

If your system was originally set up without XactView, you would enter your license code here and press the "Activate" button









General Settings

Sync with user management

If checked, XactView users will be created based on the users that are configured in User Management. If unchecked, XactView users will be created based on the XactView settings in the Extensions page.

Server API Connection Settings

Server API Connection Settings

Server Name: 	<input type="text" value="default"/> 
Host: 	<input type="text" value="localhost"/>
Port: 	<input type="text" value="58080"/>
Username: 	<input type="text" value="manager"/>
Password: 	<input type="password" value="....."/> 
Use SSL: 	<input type="checkbox"/>

Server Name

Unique id of core server to be managed

Host

IP Address or host name of the XactView server API. Set to "localhost" if the server is installed on the same machine.

Port

Port of the XactView server API.

Username

Username used to authenticate with the server API. The realm auth user credentials can be found in the security.xml file in the XactView server config directory under the communication_manager servlet security settings.

Password


Password used to authenticate with the server API. The realm auth user credentials can be found in the security.xml file in the XactView server config directory under the communication_manager servlet security settings.

Use SSL

If checked https will be used to communicate with the XactView server API.

Asterisk Connection Settings

Asterisk Connection Settings


Asterisk Server Host: 


Asterisk Server Host

The ip or hostname of the Asterisk server. This is used to tell the XactView server how to connect to Asterisk. If the XactView server and Asterisk are on the same machine this field should be set to "localhost".

Module Client Link Settings

Module Client Link Settings

Client Host: 

Client Port: 

Client Host

IP Address or host name of the XactView client. Set to "localhost" if the client is installed on the same machine.

Client Port

Port for the XactView client.

Voicemail Agent Settings

Voicemail Agent Settings

Identifier: 	<input type="text" value="local-vm"/>
Directory: 	<input type="text" value="/var/spool/asterisk/voice"/>
Resource Host: 	<input type="text" value="pbx.myserver.com"/>
Resource Extension: 	<input type="text" value="wav"/>

Identifier

Identifier of the voicemail agent to bind and configure.

Directory

Path to the root voicemail directory.

Resource Host

Hostname or IP used to build voicemail playback URLs.

Resource Extension

File extension used to build voicemail playback URLs.

Recording Agent Settings

Recording Agent Settings

Identifier: 	<input type="text" value="local-rec"/>
Directory: 	<input type="text" value="/var/spool/asterisk/moni"/>
Resource Host: 	<input type="text" value="pbx.myserver.com"/>
Resource Extension: 	<input type="text" value="wav"/>
File Mask: 	<input type="text" value="\${Tag(exten)}-\${DstExte"/>

Identifier

Identifier of the recording agent to bind and configure.

Directory

Path to the root recordings directory.

Resource Host


Hostname or IP used to build recording playback URLs.

Resource Extension

File extension used to build recording playback URLs.

Password Email Settings

Password Email Settings

Subject: 

XactView user login password

Body: 

```
<img src=""><br/><br/>Hello,<br/><br/> This email is to  
inform you of your XactView login credentials:<br/><br/>  
<b>Username:</b> %%userId%%<br/><br/> <b>Password:  
</b> %%password%%<br/><br/> <a  
href="%%clientURL%%">Click Here To Login</a>
```

Submit Changes

Subject

Subject of password email

Body

Content of email

Variables

The subject text of the email. You can specify the following variables in the email:

%%userId%% = The the username that the password belongs to.
%%password%% = The password value.
%%clientURL%% = The URL used to log into the client. Built using the Client Host and Client Port fields above.

Variable	Description	Subject	Body
%%userId%%	The the username that the password belongs to	X	X
%%password%%	The password value.	X	X
%%clientURL%%	The URL used to log into the client. Built using the Client Host and Client Port fields	X	X
%%logo%%	The XactView logo image		X

