

# Pulsar360 PBX

## Seat Feature Matrix

	Hosted Only	Hosted and Premise As A Service ( PaaS)	
	Pro	Enterprise	Call Center
Announcements	✓	✓	✓
Appointment Reminder		✓	✓
Backup and Restore Utilities	✓	✓	✓
Broadcast Dialer		✓	✓
Bulk Import Utilities (Trunks, Extensions, Users, DIDs)		✓	✓
Call Detail Records	✓	✓	✓
Call Event Logging		✓	✓
Call Forward on No Answer	✓	✓	✓
Call Forward toggle	✓	✓	✓
Call Forward when Busy	✓	✓	✓
Call History / Call Detail Records	✓	✓	✓
Call Monitoring	✓	✓	✓
Call Parking	✓	✓	✓
Call Recording	✓	✓	✓
Call Retrieval (Pickup)	✓	✓	✓
Call Routing (DID & ANI)	✓	✓	✓
Call Screening		✓	✓
Call Transfer - Attended	✓	✓	✓
Call Transfer - Blind	✓	✓	✓
Call Waiting	✓	✓	✓
Caller Blacklisting		✓	✓
Caller ID Management	✓	✓	✓
Caller ID Support	✓	✓	✓
Class of Service		✓	✓
Conference Bridging	✓	✓	✓
Conference Bridge Administration/IVR		✓	✓
CRM Link Module		✓ - extra cost	✓ - extra cost
Custom Destination Administration		✓	✓
Customizable Music on Hold	✓	✓	✓
Database Integration	✓	✓	✓
Dial By Name	✓	✓	✓
Direct Inward System Access	✓	✓	✓

	Pro	Enterprise	Call Center
Do Not Disturb	✓	✓	✓
EndPoint Manager		✓	✓
Extension Routing	✓	✓	✓
Fax web portal		✓	✓
Fax to E-mail		✓	✓
Find Me / Follow Me Calling	✓	✓	✓
Flexible Call Display	✓	✓	✓
Flexible E911	✓		
High Availability		✓ - extra cost	✓ - extra cost
Hunt/Ring Groups	✓	✓	✓
Interactive Directory Listing	✓	✓	✓
Interactive Voice Response (IVR)/Auto Attendant	✓	✓	✓
InterPBX Trunking		✓	✓
Localization in both GUI and Sound Files for Multiple	✓	✓	✓
Languages	✓	✓	✓
Music on Transfer	✓	✓	✓
New Message Stuttering Dial Tone	✓	✓	✓
New Message Visual Alert	✓	✓	✓
Operator Panel XactView		✓ - extra cost	✓ - extra cost
Outbound Call Limiting	✓	✓	✓
P360 LIVE Mobility Application - <b>Coming Soon</b>	✓ - extra cost	✓ - extra cost	✓ - extra cost
Paging and Intercom	✓	✓	✓
Personal IVRs		✓	✓
Phone Apps		✓	✓
PIN Sets			✓
Queue Call Backs			✓
Queue Reporting			✓
Queue Skill Based Routing			✓
Queue WallBoard			✓ - extra cost
Queues			✓
Roaming Extensions/Hot Desking	✓	✓	✓
Property Manager		✓ - extra cost	✓ - extra cost
Secure Communications (SRTP/TLS)		✓	✓
Speed Dials	✓	✓	✓

	Pro	Enterprise	Call Center
Support for Video Calling		✓	✓
SysAdmin Pro		✓	✓
System Dashboards		✓	✓
System Recording Management	✓	✓	✓
Text to Speech		✓	✓
Three-way Calling	✓	✓	✓
Time & Date Conditions	✓	✓	✓
Transcoding	✓	✓	✓
Upgrade System with Granular Control		✓	✓
User Control Panel Device Management		✓	✓
Voicemail	✓	✓	✓
Voicemail Blasting	✓	✓	✓
Voicemail Notify	✓	✓	✓
Voicemail Reports		✓	✓
Voicemail to Email	✓	✓	✓
Voicemail Speech to Text		✓ - extra cost	✓ - extra cost
Wake Up Calls		✓	✓
Web CallBack		✓	✓
Web Voicemail Interface	✓	✓	✓
Web-based Config File Management When Needed	✓	✓	✓
Webphone	✓		
XMPP Chat Messaging		✓	✓
Zulu UC Desktop Application		✓ - extra cost	✓ - extra cost
UserWeb Portal	✓	✓	✓
Multi Brand Phone Integration	✓	✓	✓
Mobile Application	✓	✓	✓
Video	✓	✓	✓
Microsoft Teams Integration	✓	✓	✓
SMS/MMS		✓	✓
Multi Brand CRM Integration		✓	✓
Multi Brand ERP Integration		✓	✓
SIP TAPI	✓	✓	✓
Work from Home	✓	✓	✓
Remote Worker	✓	✓	✓
Onsite Premise Option		✓	✓
Business Continuity and Disaster Recovery Options	✓	✓	✓